



BSB40520 Certificate IV in Leadership and Management (Release 3)



Team leaders and frontline managers are a vital link between employees and senior management in every organisation. This program holistically develops your skills as a frontline manager by looking at the competencies you need to manage yourself, your team and your business area. The course is practical and hands on with a direct application to the workplace. This course will provide you with skills and knowledge to enable you to lead and communicate with your team, to implement both an operational plan and a model of continuous improvement, and to develop your personal effectiveness.

QUALIFICATION DESCRIPTION:

This qualification reflects the role of individuals working as developing and emerging leaders and managers in a range of enterprise and industry contexts. As well as assuming responsibility for their own performance, individuals at this level provide leadership, guidance and support to others. They also have some responsibility for organising and monitoring the output of their team. They apply solutions to a defined range of predictable and unpredictable problems, and analyse and evaluate information from a variety of sources.

We achieve results by ensuring that our training programs are:

- Flexible, innovative, current practice, interesting and engaging
- Driven by workplace outcomes

DELIVERY & DURATION:

- Workplace-based delivery over 12 months
- Practical hands on application to support learning
- Our Qualified Trainer/Assessor is in the workplace
- Observation, Questioning, Workplace Evidence
- Online Real-time delivery via Zoom

COURSE FEES:

Please contact info@nationalfoodinstitute.com.au course fees and further details

This is a nationally approved vocational course that is recognised throughout Australia.



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Course Structure

BSB40520 Certificate IV in Leadership and Management requires successful completion of 12 units of competency, 5 core units plus 7 elective units.

CORE UNITS:

- BSBLDR411 Demonstrate leadership in the workplace
- BSBLDR413 Lead effective workplace relationships
- BSBOPS402 Coordinate business operational plans
- BSBXCM401 Apply communication strategies in the workplace
- BSBXTW401 Lead and facilitate a team

ELECTIVES: (Elective units may vary according to individual workplace requirements)

- BSBSTR401 Build client relationships and business networks
- BSBSTR502 Facilitate continuous improvement
- BSBSUS411 Implement and monitor environmentally sustainable work practices
- BSBPEF401 Manage personal health and wellbeing
- BSBPEF402 Develop personal work priorities
- BSBCUS402 Implement customer service standards
- BSBPEF502 Develop and use emotional intelligence

At National Food Institute, we pride ourselves on providing relevant training to each student. Our experienced trainer will discuss what units are most relevant and an individual training plan will be agreed upon.

